

**Dear customers, dear business partners,**

**due to the current situation and the rapid spread of the coronavirus, Spot Reisen is also forced to take action.**

The sale of many routes is currently not possible due to widespread travel warnings and border closures. Many routes had to be cancelled or consolidated. We are closely monitoring the situation, and like the rest of the world, we hope that the pandemic can be brought under control as soon as possible.

In order to protect the employees of Spot Reisen, everyone will now work from home to avoid the possible dangers of infection at work and/or on the way to work. Even before the crisis erupted, we set up all workplaces in such a way that employees could also work from home. In this way, we want to help ensure that the virus does not spread further and, of course, that all employees can meet personal and professional challenges.

**For the Spot Reisen departments applies the following:**

**Flight Team:** [flight@spotreisen.com](mailto:flight@spotreisen.com)

All emails are processed in the usual way.

**Notfallkontakt:** [ops@spotgroup.org](mailto:ops@spotgroup.org)

Further emergency contact for all operators of our operated flights (NE, UJ, SM, SEK)

**Service Center:** [info@spotreisen.com](mailto:info@spotreisen.com)

All e-mails are being processed in the usual way, but there may be a short delay.

Further accessibility via **0049-511-36 42 36 36** from 09-17:00 h, however, there may be a short delay here as well.

Emergency contact outside service hours as usual on **0049-511-36 42 36 36** (please dial the 5, the call will be automatically forwarded to the appropriate emergency service).

**Finance:** [accounting@spotreisen.com](mailto:accounting@spotreisen.com)

All emails are processed in the usual way.

It is a challenging time for all of us and we are once again realising that we need to look after each other and support each other. We very much hope that everyone will be able to return to business as usual soon as possible and hope for your understanding in the measures taken! We will inform you about further changes and measures in due course.

If you have any questions, please do not hesitate to contact us by phone or e-mail.

**We wish you all the best. Stay healthy!**

